

PARAMETER SETTINGS



1. Press the ≡ “Menu” button
2. Select the “System Parameters”
1. Select the Country (e.g. United Kingdom)
2. Press “Next”

DATA VERIFICATION

1. Press the 🏠 “Home” button to return to the “Energy Performance” screen
2. Ensure the values for 🏠 “Generation” correspond to those being read on the Inverter (may not be exact values)
3. Review the values for “Consumption” and ensure they are within expected values.
4. To confirm 🏠 “Consumption” values, you could perform a kettle test – fill a kettle with cold water, turn on, wait for the response from the Elios4you App, you should notice the “Consumption” value increase in response to the kettle consuming energy.

TROUBLE SHOOTING

Problem	Possible Solution	Android	iOS
1. I cannot find the Elios4you App in the App Store (Google Play Store for Android and App Store for iOS devices)	a. The Elios4you App can be downloaded for free on Android devices (with minimum operating system version 2.3.3) and iOS devices (with minimum operating system version 4.3), iOS versions prior to the those listed, or any incompatibilities of the device does not allow the user to see the Elios4you App in the App Store. Please note, the Elios4you App is not available for other mobile operating systems (e.g. Windows Phone, Blackberry etc.)	Android	iOS
2. My Elios4you App no longer communicates with my smart device (smartphone / tablet)	a. Ensure the Wi-Fi is enabled (switched on) on your smart device (smartphone / tablet) b. Ensure that the Elios4you App is not open on any other devices (only supported on one app at a time); if so, completely close the Elios4you App on the secondary smart device to avoid conflicts. c. Check that the smart device is connected to the correct Wi-Fi network. If configured using Direct Mode: the smart device must be connected to the Wi-Fi network being broadcasted by the Elios4you transmitter (e.g. E4U-5EAXXXX). If configured using Indirect Mode: the smart device must be connected to the Wi-Fi broadband router	Android	iOS
3. I keep getting error messages during the Wizard Configuration when searching for the Elios4you transmitter (applicable to both Direct / Indirect Mode)	a. Ensure the Wi-Fi is enabled (switched on) on your smart device (smartphone / tablet) b. Temporarily turn off Mobile Data on your smart device during the Wizard Configuration (you can re-activate it on completion)	Android	iOS
	c. Ensure that you have entered the Verification Code correctly when prompted Android devices: this is referring to the ID Code (5 digits) found on the label of the Elios4you transmitter	Android	
	d. Ensure that you have entered the Verification Code correctly when prompted. Apple devices: this is referring to the User ID (e.g. 5EAXXXX) the last 8 characters from the Serial Number found on the label of the Elios4you transmitter, also the User ID.		iOS
	e. If this problem persists, please ensure that you have correctly held the Configuration Button (on the Elios4you transmitter) – on the previous step correctly – you should only click “Next” once you see all the LEDs flashing in a clockwise sequence	Android	iOS
4. During the Wizard Configuration, the Elios4you App fails to find my Wi-Fi network (applicable to Indirect Mode)	a. In the first instance, be sure to check that the Wi-Fi network to which you wish to connect to is visible from the smart device, where you want the Elios4you to be installed. Alternatively, the signal may be too weak for a stable connection and will need to be boosted: by moving the Wi-Fi router closer to the Elios4you transmitter (or vice versa), by using Wi-Fi boosters / range extenders, or using antenna boosters / range extenders. b. Ensure that the Wi-Fi router is broadcasting SSID (In the Wi-Fi router settings, the SSID Broadcast must be active) c. Ensure that the Wi-Fi router settings, Wi-Fi protocol type B is enabled.	Android	iOS
5. After entering the Wi-Fi router password, the Wizard generates an error (applicable to Indirect Mode)	a. Ensure the Wi-Fi password entered during the Wizard is correct. b. Verify in the Wi-Fi router settings, the DHCP function is enabled, c. You may be required to enter a Static IP address for the Elios4you transmitter, during the Wi-Fi setup in Wizard Configuration, access the “Advanced” features on the screen where you would enter the Wi-Fi network password and enter a valid IP address for the network. d. Verify in the Wi-Fi router settings, if IP Isolation is active, disable this feature – or continue the Configuration mode via 4-Cloud mobile when prompted.	Android	iOS
6. I am trying to access the Wizard Configuration but getting the error message “Operation not available in Demo Mode”	a. In the Elios4you App go to “Menu”, select “Preferences” and un-check the field “Demo Mode”	Android	iOS
7. When I configure an additional smart device (smartphone / tablet) with the Elios4you transmitter, I lose communication with the first device	a. It is important you only have one application open at any one time on both devices, Elios4you is not designed to simultaneously communicate on more than one device in different configuration modes	Android	iOS
	b. Apple devices (or iOS devices) please ensure the Elios4you App is completely shutdown – by pressing the “home button” twice, you can then drag the Elios4you App upwards to completely shutdown the App.		iOS
	c. Ensure that all devices configured have the same mode of communication: Elios4you allows configuration with multiple smart devices so long as they are all configured via the same Wi-Fi router (Indirect Mode) or all configured in Direct Mode. Multiple devices cannot be connected in different configuration modes simultaneously.	Android	iOS

Innovated by 4-noks

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APP ELIOS4YOU

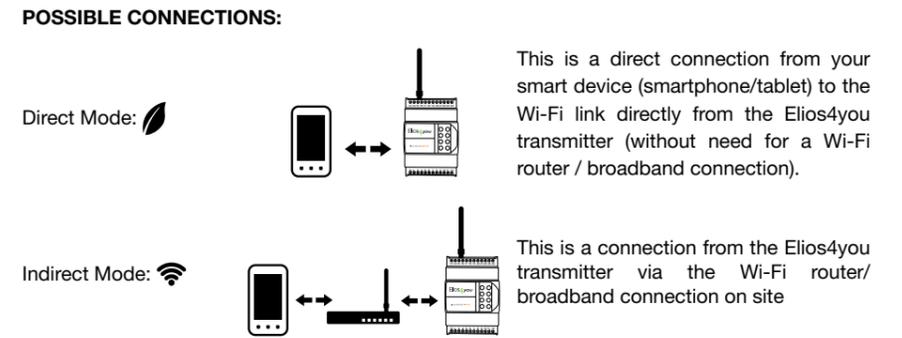
Android - iOS

Quick Guide

Elios4you App: application to monitor and manage the Elios4you family of products and related accessories from 4-noks. Available for iOS and Android smart devices (smartphone/tablets) – Quick Setup Guide. READ AND SAVE THESE INSTRUCTIONS.

Available on Google Play and the App Store.

GENERAL INFORMATION:
If you cannot find the Elios4you App in the device App Store (Google Play Store/Apple Store) it is likely the smart device is not compatible with the minimum requirements for the Elios4you App.



- BEFORE YOU BEGIN:**
1. Temporarily turn off Mobile Data from your smart device (smartphone / tablet) (re-activate once you have completed the setup procedure)
 2. Ensure you only have one Elios4you App open during the Wizard Configuration
 3. Verify that the Wi-Fi network to which you are attempting to connect to is already configured on the smart device (smartphone / tablet) (only applicable to Indirect Mode)
 4. Ensure you have the password to connect to the Wi-Fi network available (only applicable to Indirect Mode)
 5. Verify with the smart device (smartphone / tablet) that the Wi-Fi network is visible from the installation location of your Elios4you transmitter (only applicable to Indirect Mode).

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WIZARD CONFIGURATION FOR ELIOS4YOU APP

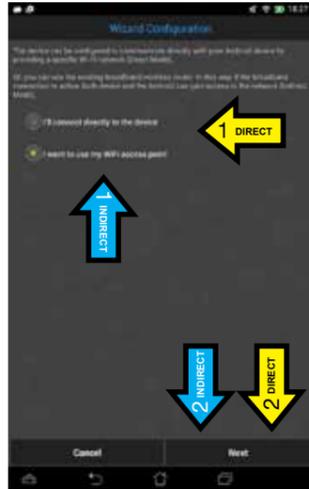


ANDROID



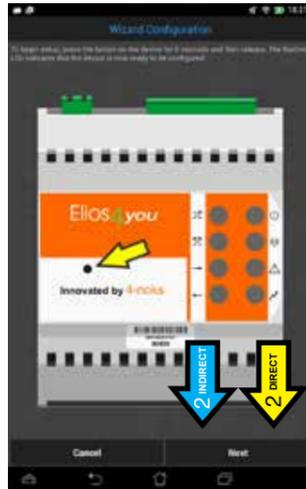
IOS

1.



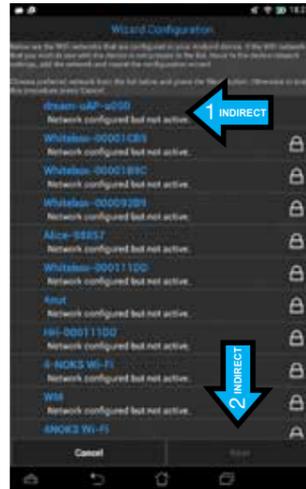
1. Select "I want to use my Wi-Fi access point"
2. Press "Next"

2.



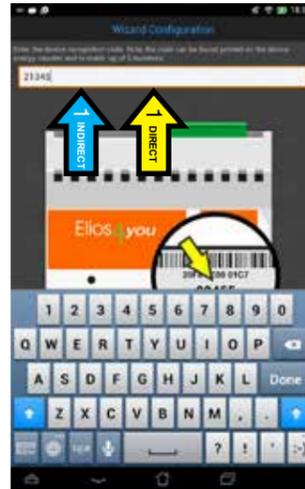
1. Hold down the configuration button (on the Elios4you transmitter) for 6 seconds, when released the LEDs will begin to flash in a clockwise sequence
2. Press "Next"

3.



1. Select the Wi-Fi network to connect to the Elios4you transmitter
2. Ensure the preferred network appears in the list, select and press "Next"

4.



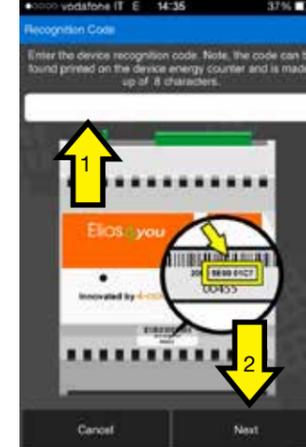
1. Inset the "ID Code" (5 digits) found on the label of the Elios4you transmitter
2. Press "Next"

1.



1. Hold down the configuration button (on the Elios4you transmitter) for 6 seconds, when released the LEDs will begin to flash in a clockwise sequence
2. Press "Next"

2.



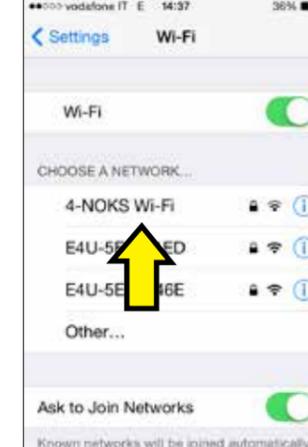
1. Insert the User ID (or the last 8 characters of the Serial Number) identified by the label on your Elios4you transmitter (Example: 5EA99999)
2. Press "Next"

3.



1. Carefully read the instructions in the App, exit the Elios4you App by pressing the "home button" of the Apple Device

4.



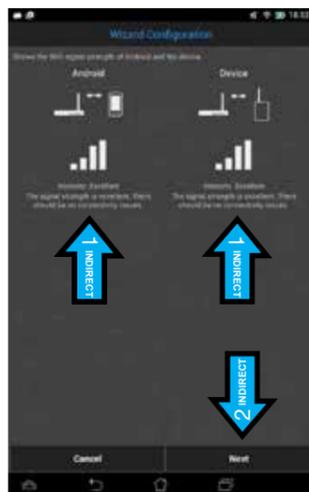
1. Enter the "Settings" on your Apple Device and select the Wi-Fi network broadcasted by the Elios4you transmitter (Example: E4U-5EA99999)

1. Select "I'll Connect directly to the device"
2. Press "Next"

1. Hold down the configuration button (on the Elios4you transmitter) for 6 seconds, when released the LEDs will begin to flash in a clockwise sequence
2. Press "Next"

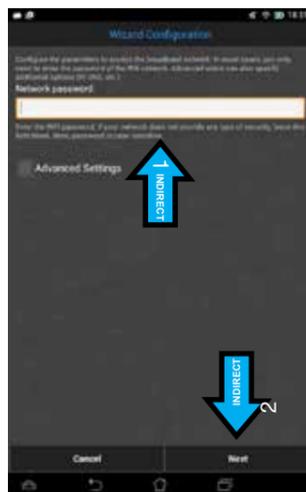
1. Inset the "ID Code" (5 digits) found on the label of the Elios4you transmitter
2. Press "Next"

5.



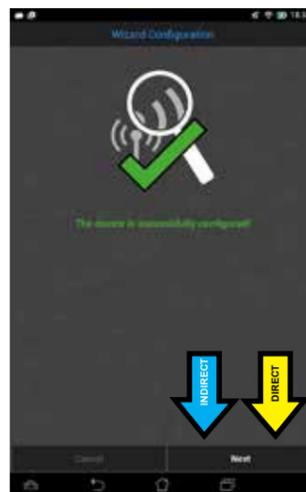
1. Verify the quality of the Wi-Fi signal between the Elios4you transmitter and the Wi-Fi router
2. Press "Next"

6.



1. Enter the Wi-Fi router password
2. Press "Next"

7.



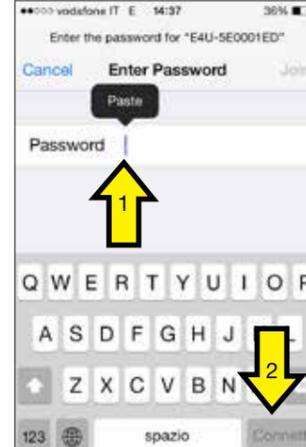
1. The successful confirmation of connectivity will be indicated by a green tick ✓
2. Press "Next"

8.



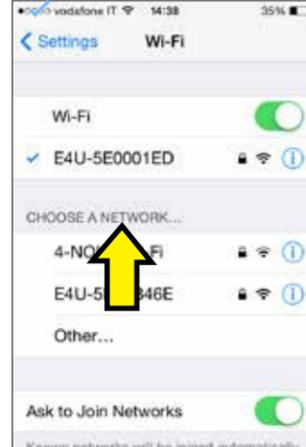
1. Finish the Configuration procedure. The Elios4you App should now begin to receive data from the Elios4you Transmitter

5.



1. Following previous instructions, hold down "Password" field for a few sec., release, the "Paste" icon appears. Selecting "Paste" will enter the Password into the field.
2. Press "Next"

6.



1. Once connected to the Elios4you Wi-Fi network, Exit the "Settings" on the Apple Device by pressing the "home button" and open the Elios4you App.

7.



1. Continue to the next step of the Wizard Configuration and wait for verification. The successful confirmation of connectivity will be indicated by a green tick. ✓

8.



1. If you wish to connect the Elios4you transmitter to your Wi-Fi router, select "Yes, set up". Selecting "No, proceed with current settings" skip to Parameter Settings. Continue.



ATTENTION

ATTENTION: For starting the connection of a new device (smartphone/tablet), shut down all Apps already configured. Pressing the "CONFIG" pushbutton on the Elios4you will NOT erase neither previous configurations nor the historical data.



ATTENTION

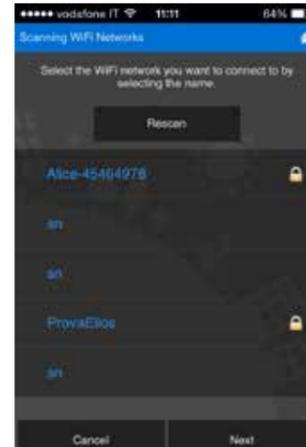
ATTENTION: If any default parameter is not corrected by the user (e.g. the "PV generation capacity") APP's reporting maybe affected by errors.



ATTENTION

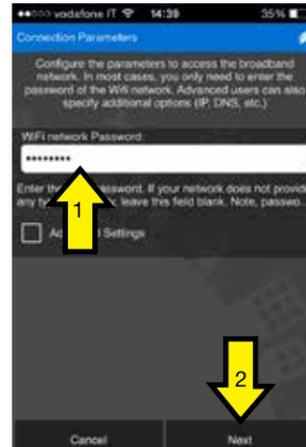
ATTENTION: When Elios4you is configured to access via internet (through the router/AP), all data will be sent to the 4-cloud portal. To see the historical data, go to the website www.4-cloud.org and register following the on-line instructions. Use the USER code on the label for device association.

9.



1. If you select "Yes, set up", Select your Wi-Fi broadband network to connect to the Elios4you transmitter.

10.



1. Enter the Wi-Fi router password
2. Press "Next"

11.



1. Exit from the Elios4you App, go to the "Settings" on your Apple Device, select your Wi-Fi broadband network and return to the Elios4you App.

12.



1. The successful confirmation of connectivity will be indicated by a green tick. ✓